



## Dear residents of the state capital city of Munich

Here at the social services department, we are committed to supporting you if you find yourself in a situation of social distress – for example, if you need social worker support for your family, if you need financial help when looking for a new job or help applying for benefits relating to education, participation or to stabilise your personal circumstances.

The Sozialbürgerhaus (SBH, Social Community Centre) is your first point of contact. Staff at the Department of Social Services and the Munich Jobcentre can assist you further.

All residents of Munich can receive help, irrespective of their gender, cultural or social origin, age, religion, ideology, disability, sexual orientation, or gender identity.

### Which Sozialbürgerhaus you need to contact depends on your residential address.

You can find out who deals with your request at the **information desk** either by telephone or in person during the relevant opening times.

For other **personal consultations**, please arrange an appointment with this member of staff by telephone.

During the initial conversation, you will be advised on what help you could and should make use of. You will find out what we need you to do.

If you need **multiple types of assistance**, the members of staff involved will, with your consent, discuss this as a team and coordinate the social services and benefits with each other.

The work of Sozialbürgerhäuser is subject to data protection regulations and particularly strict professional confidentiality.

Do not hesitate to contact your Sozialbürgerhaus to arrange an appointment if you need help. We are here for you!

Dorothee Schiwy  
Head of the Department  
of Social Services

## We are here for you!

The Sozialbürgerhaus provides **information, guidance and support** in the following areas:

### Family

- > Caring for and educating children and teenagers
- > Family or relationship conflicts
- > Financial aid in the context of youth welfare
- > Benefits from the Bildungs- und Teilhabepaket (Education and Participation Package) for children and teenagers
- > Unterhaltsvorschuss (maintenance payments) at the Sozialbürgerhäuser in Ramersdorf-Perlach, Schwabing-Freimann and Sendling-Westpark
- > Questions about separation/divorce and custody arrangements
- > Children's daycare with families at the Sozialbürgerhäuser of the districts Mitte, Orleansplatz, Pasing and Neuhausen-Moosach

### Seniority, illness and disability

- > Assistance for the elderly, household help for people with disabilities and reduced earning capacity
- > Subsistence aid, care needs and health problems
- > Legal representation for adults

### Employment

- > Job and apprenticeship placement
- > Employment-oriented case management
- > Arbeitslosengeld II (Unemployment Benefit II)

### Housing

- > Housing problems
- > Threat of homelessness
- > Unpaid/owed rent

### Economic assistance and excess debt

We are your point of contact, and we will initiate **protective measures** for children, young people and adults in cases of

- > **Violence**
- > **Danger**
- > **Neglect**



[www.muenchen.de/sbh](http://www.muenchen.de/sbh)



Landeshauptstadt  
München  
Sozialreferat

## Munich's Sozialbürgerhäuser

- > **Family**
- > **Seniority**
- > **Employment**
- > **Housing**

The SBH provides general information (Infothek) and services by appointment on the following days:

<b>Monday – Wednesday</b>	<b>8:00 AM – 4:00 PM</b>
<b>Thursday</b>	<b>8:00 AM – 5:00 PM</b>
<b>Friday</b>	<b>8:00 AM – 1:00 PM</b>

Cashier's desk hours:

<b>Monday and Wednesday</b>	<b>9:00 AM – 12:00 PM</b> <b>1:30 PM – 3:00 PM</b>
<b>Thursday</b>	<b>10:00 AM – 12:00 PM</b> <b>1:30 PM – 4:00 PM</b>
<b>Friday</b>	<b>8:30 AM – 11:30 AM</b>

### Opening hours of the Job Centre

(Eingangszone – reception area):

<b>Monday</b>	<b>8:00 AM – 12:00 PM</b>
<b>Tuesday</b>	<b>8:00 AM – 12:00 PM</b>
<b>Wednesday</b>	<b>8:00 AM – 12:00 PM</b>
<b>Thursday</b>	<b>8:00 AM – 12:00 PM</b> <b>2:00 PM – 5:00 PM</b>
<b>Friday</b>	<b>8:00 AM – 12:00 PM</b>

Experience has shown that the waiting periods are usually shorter from 8:00 AM to 10:00 AM.

**At other times outside of these opening hours or in an emergency, please contact the following places:**  
[muenchen.de/notdienste](http://muenchen.de/notdienste)

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**Wir sind München**  
für ein soziales Miteinander



**1 SBH Pasing**  
(Stadtbezirke 21, 22, 23)

(Pasing-Obermenzing, Aubing-Lochhausen-Langwied, Allach-Untermenzing)  
Landsberger Straße 486  
81241 München

Soziales  
Telefon 233-96804  
Telefax 233-37200  
sbh-pasing.soz@muenchen.de

Jobcenter  
Telefon 233-96804  
Telefax 233-37200  
jobcenter-muenchen.pasing@jobcenter-ge.de



**7 SBH Laim-Schwanthalerhöhe**  
(Stadtbezirke 8, 25)

(Schwanthalerhöhe, Laim)  
Dillwächterstraße 7  
80686 München

Soziales  
Telefon 233-96801  
Telefax 233-42909  
sbh-ls.soz@muenchen.de

Jobcenter  
Telefon 57958-200  
Telefax 57958-120  
jobcenter-muenchen.laim-schwanthalerhoehe@jobcenter-ge.de



**8 SBH Sendling-Westpark**  
(Stadtbezirke 6, 7)

(Sendling, Sendling-Westpark)  
Meindlstraße 20  
81373 München

Soziales  
Telefon 233-96809  
Telefax 233-33623  
sbh-sw.soz@muenchen.de

Jobcenter  
Telefon 72498-200  
Telefax 72498-120  
jobcenter-muenchen.sendling-westpark@jobcenter-ge.de



**9 SBH Mitte**  
(Stadtbezirke 1, 2, 3)

(Altstadt-Lehel, Ludwigsvorstadt-Isarvorstadt, Maxvorstadt)  
Schwanthalerstraße 62  
80336 München

Soziales  
Telefon 233-96805  
Telefax 233-46752  
sbh-mitte.soz@muenchen.de

Jobcenter  
Telefon 59995-200  
Telefax 59995-120  
jobcenter-muenchen.mitte@jobcenter-ge.de



**2 SBH Neuhausen-Moosach**  
(Stadtbezirke 9, 10)

(Neuhausen-Nymphenburg, Moosach)  
Ehrenbreitsteiner Straße 24  
80993 München

Soziales  
Telefon 233-96802  
Telefax 233-46131  
sbh-nm.soz@muenchen.de

Jobcenter  
Telefon 233-96802  
Telefax 143451-120  
jobcenter-muenchen.neuhausen-moosach@jobcenter-ge.de



**3 SBH Nord**  
(Stadtbezirke 11, 24)

(Milbertshofen-Am Hart, Feldmoching-Hasenberg)  
Knorrstraße 101-103  
80807 München

Soziales  
Telefon 233-96803 o. 233-96810  
Telefax 233-41377  
sbh-nord.soz@muenchen.de

Jobcenter  
Telefon 233-96803 o. 233-96810  
Telefax 358934-490  
jobcenter-muenchen.nord@jobcenter-ge.de



**4 SBH Schwabing-Freimann**  
(Stadtbezirke 4, 12)

(Schwabing-West, Schwabing-Freimann)  
Heidemannstraße 170  
80939 München

Soziales  
Telefon 233-96811  
Telefax 233-33015  
sbh-sf.soz@muenchen.de

Jobcenter  
Telefon 35831-200  
Telefax 35831-120  
jobcenter-muenchen.schwabing-freimann@jobcenter-ge.de



**5 SBH Orleansplatz**  
(Stadtbezirke 5, 13)

(Au-Haidhausen, Bogenhausen)  
Orleansplatz 11  
81667 München

Soziales  
Telefon 233-96806  
Telefax 233-48012  
sbh-ori.soz@muenchen.de

Jobcenter  
Telefon 67972-0  
Telefax 67972-120  
jobcenter-muenchen.sbh-orleansplatz@jobcenter-ge.de



**FW Fachstelle für berufliche Wiedereingliederung**

Mühdorfstraße 1  
81671 München  
Telefon 693374-100  
jobcenter-muenchen.reha-sb@jobcenter-ge.de



**6 SBH Berg am Laim-Trudering-Riem**  
(Stadtbezirke 14, 15)

(Berg am Laim, Trudering-Riem)  
Streitfeldstraße 23  
81673 München

Soziales  
Telefon 233-96808  
Telefax 233-33555 o. 233-33550  
sbh-btr.soz@muenchen.de

Jobcenter  
Telefon 45670-420  
Telefax 45670-121  
jobcenter-muenchen.btr@jobcenter-ge.de



**10 SBH Süd**  
(Stadtbezirke 19, 20)

(Thalkirchen-Obersendling-Forstneried-Fürstenried-Solln, Hadern)  
Schertlinstraße 2  
81379 München

Soziales  
Telefon 233-96800  
Telefax 233-34812  
sbh-sued.soz@muenchen.de

Jobcenter  
Telefon 233-96800  
Telefax 74899-120  
jobcenter-muenchen.sbh-sued@jobcenter-ge.de



**11 SBH Giesing-Harlaching**  
(Stadtbezirke 17, 18)

(Obergiesing-Fasangarten, Untergiesing-Harlaching)  
Werner-Schlierf-Straße 9  
81539 München

Soziales  
Telefon 233-96807  
Telefax 233-67407  
sbh-gh.soz@muenchen.de

Jobcenter  
Telefon 45670-200  
Telefax 45670-120  
jobcenter-muenchen.giesing-harlaching@jobcenter-ge.de



**12 SBH Ramersdorf-Perlach**  
(Stadtbezirk 16)

(Ramersdorf-Perlach)  
Thomas-Dehler-Straße 16  
81737 München

Soziales  
Telefon 233-96812  
Telefax 233-35331  
sbh-rp.soz@muenchen.de

Jobcenter  
Telefon 233-96812  
Telefax 589392-304  
jobcenter-muenchen.ramersdorf-perlach@jobcenter-ge.de



**UM Pädagogische und Wirtschaftliche Hilfen für Unbegleitete Flüchtlinge**  
im Sozialbürgerhaus Berg am Laim-Trudering-Riem

Streitfeldstraße 23  
81673 München  
Telefon 233-96808  
Telefax 233-33555 o. 233-33550  
sbh-btr.soz@muenchen.de



**WP Wohnungslosen-hilfe und Prävention**  
im Amt für Wohnen und Migration

Franziskanerstraße 6-8  
81669 München  
Telefon 233-40105  
Telefax 233-40693  
wohnungsamt.soz@muenchen.de



**ZWI Zentrum Wohnen und Integration**  
im Amt für Wohnen und Migration

Franziskanerstraße 6-8  
81669 München  
Telefon 666169-100  
jobcenter-muenchen.zwi@jobcenter-ge.de



**RV Soziale Wohnraum-versorgung Registrierung und Vergabe**  
im Amt für Wohnen und Migration

Werinherstraße 87  
81541 München  
Telefon 233-96820  
kundencenter-wohnen.soz@muenchen.de



**WG Bewilligungsstelle für Wohngeld**  
im Amt für Wohnen und Migration

Werinherstraße 87  
81541 München  
Telefon 233-49250

